



## DEPARTMENT OF MENTAL HEALTH POLICY/PROCEDURE

SUBJECT <b>CONSUMER INPUT</b>	POLICY NO. <b>111.2</b>	EFFECTIVE DATE <b>04/01/96</b>	PAGE <b>1 of 1</b>
APPROVED BY: <b>Original signed by:</b> <b>ARETA CROWELL</b> Director	SUPERSEDES <b>N/A</b>	ORIGINAL ISSUE DATE <b>04/01/96</b>	DISTRIBUTION LEVEL(S) <b>1, 3</b>

### PURPOSE

- 1.1 To provide Los Angeles County Department of Mental Health (DMH) policy in compliance with the 1995 California State Health and Welfare Institutions Code, Title 9, provision for consumer and family members involvement in the planning and organization of rehabilitation services for the mentally disabled; a client evaluation of mental health service; client-oriented services; and the Commission on Accreditation of Rehabilitation Facilities (CARF) accreditation requirement for consumer input.

### POLICY

- 2.1 DMH encourages consumers to participate on State (i.e. AB 904 Implementation Committee); County (i.e. Mental Health Commission, DMH Client Coalition, various Countywide task forces, etc.); and local (Quality Improvement Committees, Service Area Advisory Committees, etc.) committees which plan, develop, and review mental health services.
  - 2.1.1 DMH requires that there are consumers on all Service Area Advisory Committees (SAAC's).
- 2.2 DMH provides client-driven services. Clients choose their services and programs which are designed to assist them to manage their illness, achieve their own personal goals, and develop the skills and supports leading to a constructive and more satisfying life in the least restrictive setting.
  - 2.2.1 DMH requires staff to have clients sign their service plan to assure their participation in the planning process.

### AUTHORITY

1995 California State Health and Welfare Institutions Code, Title 9  
DMH Service Area Advisory Committee Policy Commission on Accreditation of Rehabilitation Facilities Requirements